

Table 2.47**Office of the Ombudsman for Foster Care - Cases, Case Types, and Resolution
May 1, 2001 and 2002**

	2000-01	2001-02
Total calls	1,296	8,623
Requests for information	559	7,201
Complaints	550	716
Referrals	187	706
Response to Complaint		
Investigation	336	527
Consultation	203	164
Case Conferencing	11	25
Status of Complaint		
Closed	396	536
Active	154	180
Source of Complaint		
Youth	N/A	154
Foster Parent	N/A	128
Grandparent	N/A	93
Parent	N/A	88
Other relative	N/A	67
County social worker or probation officer	N/A	37
Local professional	N/A	37
Group home or foster family agency	N/A	32
Court attorney or CASA	N/A	28
Independent Living Staff	N/A	17
Other	N/A	35
Subject of Complaint		
Placement	N/A	206
Personal Rights Violation	N/A	153
Child Welfare Services/Probation Issues	N/A	99
Independent Living Program	N/A	82
Medical, Dental, or Mental Health	N/A	44
Abuse & Neglect in Placement	N/A	23
Immigration	N/A	15
Court, Attorney, or CASA issues	N/A	13
Education	N/A	10
Other	N/A	71

Source: California Office of the Ombudsman for Foster Care
N/A=Not Available